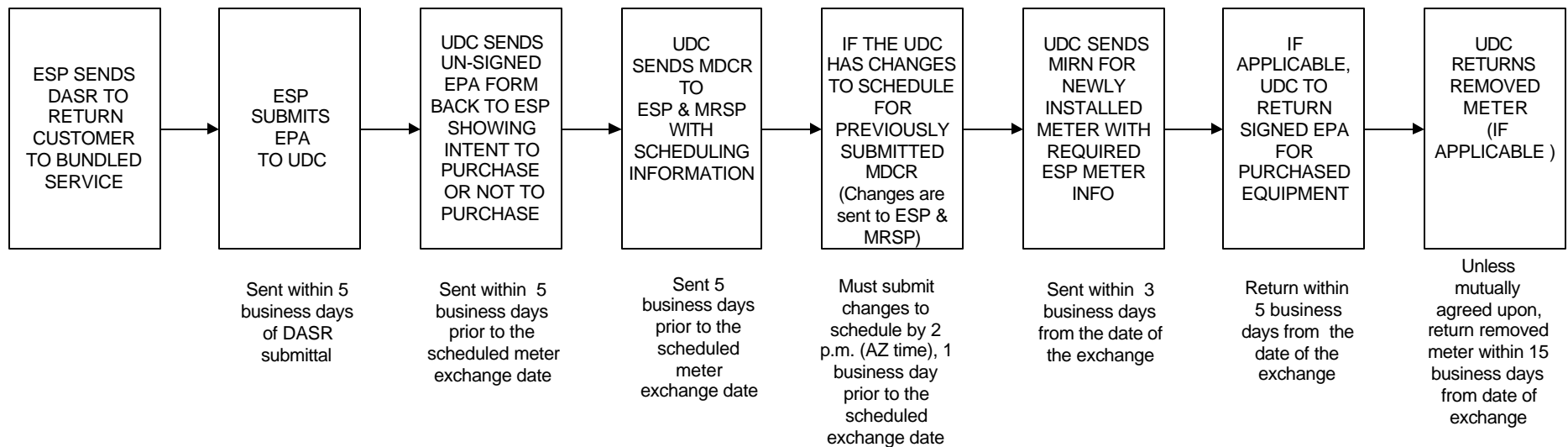


## HIGH LEVEL FLOW - PROCESS # 2 DIRECT ACCESS TO BUNDLED SERVICE (METER EXCHANGE COMPLETED BY UDC)



DASR = Direct Access Service Request  
 EMI = Existing Meter Information  
 EPA = Equipment Purchase Authorization  
 ESP = Energy Service Provider  
 MSP = Meter Service Provider  
 MDCR = Meter Data Communication Request  
 MIRN = Meter Installation/Removal Notification  
 MRSP = Meter Reading Service Provider  
 UDC = Utility Distribution Company

Timing requirements covered in this document are based on business days. The day of the event is considered day zero and days from that event are to be counted + or - from the day of the event.

**Example:** "3 business days after the exchange" = Exchange took place on December 4, 2000, the MIRN must be returned no later than the end of business on December 7, 2000.